



Scottish Leather Group

Role Profile

Role: Production Support Technician
Reporting to: Operational Excellence Manager
Location: Bridge of Weir

Scottish Leather Group

Scottish Leather Group Limited is the largest manufacturer of leather in the United Kingdom employing over 600 employees globally, across 7 locations including Scotland, China, Germany, Mexico and the USA. We are proud of our heritage as a long-standing Scottish manufacturer, which is steeped in tradition, and we have prospered through the years by continuously looking forward by adopting best in class manufacturing principles.

Partnering with hundreds of prestigious brands in more than 60 countries, our vision is to be the most successful and respected group of leather manufacturing companies in the world and we are passionate about leading sustainable manufacturing practices, continuous innovation and outstanding service.

The Group is long established with combined experience in tanning and finishing leather of over 500 years. Our specialist leathers are produced for a wide range of industries including automotive, aviation, bus and coach, rail, furniture and custom projects. Our customers include Aston Martin, Volvo, Jaguar Land Rover, Ford, Emirates Airlines, Boeing and Philips.

The philosophy of Scottish Leather Group is a desire to establish the highest industry standards for quality, innovation, value, service and care for the environment whilst upholding our Company values; Integrity, Honesty, Fairness and Respect.



Role purpose:

The Production Support Technician will provide process and machine expertise within the Operations team. As a Production Support Technician you will play a key role in providing front line technical and machine support to the manufacturing team/process. The role will be a hands-on role to support shop floor process issues.

The primary aim of the role is to find ways to reduce waste and improve performance which will include carrying out regular Root Cause Analyses on immediate process or machine issues then employing continuous improvement methods to solve the issues.

Key accountabilities:

- Provide immediate response and support to any process/machine issues
- Support machine set up, changeovers and preproduction activities
- Carry out Root Cause Analysis on current manufacturing issues
- Undertake process control checks
- Undertake continuous improvement activities, including process/product/machine development
- Monitor and report on all Short Interval Control (SIC) activity
- Provide stand in cover on machines as required by business needs
- Undertake process control checks
- Live and breathe workplace organisation ensuring the factory is always customer ready.

Experience Desired

- Experience in a similar role – preferably in a manufacturing/industrial setting with a good understanding of operational metrics and drivers and the use of KPIs to manage an operation
- Experience of meeting and exceeding health and safety/environmental/ workplace organisation requirements
- Demonstrable coaching style that gets the best out of people, focused on collaboration and continual improvement
- Skilled in logistics
- Competent IT Skills
- Excellent organisational skills

Key Competencies Required

Role Model

- Being an exemplary role model and taking the lead in promoting and living our values
- Establishes norms of behaviour (from the shadow he/she casts) for the team and takes appropriate actions if they are broken

Develop Yourself

- Invests in Personal Development
- Is self-aware and authentic
- Is open to feedback

Provides Direction

- Translates strategy, creating a positive vision
- Inspires while managing change

Drives for results

- Delivers against targets in a way which is fast, agile and in line with our company values

Communicating

- Uses effective influencing strategies
- Clear, concise, consistent, and relevant for individual situations. Understands, manages, and clarifies expectations
- Engages with key stakeholders prior to an important presentation/meeting to enlist their support

Problem solving

- Always seeking valid information to solve and eliminate root causes of problems/ issues.

Key relationships

- Production Manager
- Head of Operations
- Value Engineer
- Team Leaders
- Operators
- HSW Advisor
- HR Advisor